IT GOVERNANCE WEILL AND ROSS GOVERNANCE BUSINESS PROCESS

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Background. The discipline of information technology governance first emerged in 1993 as a derivative of corporate governance and deals primarily with the connection between an organisation's strategic objectives, business goals and IT management within an organization.It highlights the importance of value creation and accountability for the use of information and related technology and ...

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Figure 1: The relationship of governance, management, and business concerns. Adopting operational governance offers a practical approach for organizations to provide the fundamental value they are trying to deliver, whether that is organizational efficiency, customer intimacy, or product innovation.

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The second school of thought has been developed by organizations such as the OECD (), various Institutes of Directors (e.g. Australian Institute of Company Directors, 2010, Institute of Directors Southern Africa, 2009) and the agencies responsible for governing stock exchanges.In this model governance is a single process with different facets (see Fig. 1).

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1. Introduction. Enterprise Architecture (EA) defines the current and desirable future states of an organisationâ€™s processes, capabilities, application systems, data, and IT infrastructure and provides a roadmap for achieving this target from the current state (Ross et al., 2006, Tamm et al., 2011, Zachman, 1987).Enterprise Architecture Services (EAS) enact business strategy by guiding the ...

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DEmAND mANAgEmENT DEFiNED According to Principal Analyst Craig Symons of Forrester Research, demand management is â€œan IT governance process that enables IT and

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Definition. There are different ways of defining the elements that make up an operating model. People, process and technology is one commonly used definition, process, organization and technology is another, and Process, Organization, Location, Information, Suppliers, Management system yet another.. An organization is a complex system for delivering value.

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